Transforming Healthcare Access with the NHS App

Your Central Hub for Appointments, Referrals, and Care

Appointment & Referral Management

- 85% of acute trusts will allow appointment viewing on the NHS App by March 2025.
- Proxy access for parents and carers by March 2027 for secondary care management.

Improved Patient Experience

- Faster access to test results and next steps like surgery or consultations.
- Direct contact with providers for follow-ups.

Default Digital Pathway

- NHS App and Manage Your Referral website as the standard for choosing providers and managing referrals.

Clarity & Transparency

- Clearer triage outcomes and appointment details for patients and referrers.

Vision

- A central healthcare hub for 36M+ users, connecting 85% of hospitals by 2025 to simplify care access and communication.

K&W HEALTHCARE

NHS App

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